



City of
CARLTON
Gateway to Jay Cooke State Park

Notice – Cold Weather Rule (CWR) Provisions

Minnesota Statue 216B.097 states in part – “A municipal utility must not disconnect the utility service of a residential customer if the disconnection affects the primary heat source for the residential unit when the disconnection would occur during the period between October 1st and April 30th.

Although you are due for termination of your water service due to your delinquent payment status, your service will not be terminated during the period of October 1st through April 30th if your water service affects your primary heat source.

If this provision applies to you, **it is your responsibility to notify the City of this fact immediately.** You can do this by coming to the office at 310 Chestnut Avenue or by calling 218-384-4229. Office hours are Monday through Friday from 8:00am to 4:00 pm.

Please be advised that if you claim protection from termination under this rule, the City reserves the right to inspect your heating system to verify that the disconnection would affect your primary heating source and you must cooperate by allowing the City of make the inspection.

You must also establish and keep a payment plan to avoid disconnection.

CWR protection ends on April 30. If you still owe on your bill on April 30, you may ask to continue your payment plan.

Find Water Savings Tips:

<https://www.pca.state.mn.us/conserving-water>

https://www.dnr.state.mn.us/waters/watermgmt_section/appropriations/water-conservation-residents.html