

# GovPAYNET<sup>®</sup> PRIVACY POLICY

## STORAGE AND PROTECTION OF PERSONAL INFORMATION

Government Payment Service, Inc. (GovPayNet) stores and processes your personal information on our computers in the United States and we protect it by maintaining physical, electronic and procedural safeguards in compliance with applicable U.S. federal and state regulations. We use computer safeguards such as firewalls and data encryption, we enforce physical access controls to our buildings and files, and we authorize access to personal information only for those employees who require it to fulfill their job responsibilities.

GovPayNet will not disclose your personal information to any outside organization for its use in marketing without your consent. Information regarding you (such as name, address and phone number) will not be given or sold to any outside organization for its use in marketing or solicitation without your consent. Your information may be shared with agents or contractors of GovPayNet for the purpose of performing services for GovPayNet.

## INTERNET COMMERCE

GovPayNet is committed to data security with respect to information collected on our site. We offer the industry standard security measures available through your browser called SSL encryption. If at any time you would like to make a purchase, but do not want to provide your credit card information online, you may contact a customer service representative over the telephone. Simply call 1-888-604-7888. It is a GovPayNet practice to contact customers in the event of a potential problem with your transaction or any normal business communication regarding your purchase.

## USER INFORMATION AND INFORMATION COLLECTION

We use technology to help us deliver the highest quality user experiences. At GovPayNet, we use “cookies” to help us determine the software which is appropriate to your machine. Cookies are data files stored on your computer and they contain identification information that enables us to see how users interact with our site and how frequently they return. The type of cookie we use is a “session cookie”; this type of cookie helps us to recognize you if you visit multiple pages during the same transaction. Once you log out or close your browser, this cookie expires and no longer has any effect. Our use of this technology does not mean that we automatically know any information about you. We might be able to ascertain what type of computer you are using, but our use of cookies is designed only to provide you with a better experience when using [www.GovPayNet.com](http://www.GovPayNet.com). GovPayNet also collects standard web log information such as your IP address, browser type and the pages you accessed on our website. GovPayNet has no desire or intent to infringe on your privacy while using the GovPayNet.com site. If you do not want to accept cookies, your browser software should allow you to not accept cookies.

## THIRD-PARTY SITES

Please be aware that any other web sites that may be accessed through our site may collect personally identifiable information about you. The information practices of those third-party web sites linked to GovPayNet.com are not covered by this privacy statement. You are solely responsible for maintaining the secrecy of any password, transaction reference number, or account information. Please be careful and responsible whenever you are online. While we strive to protect your personal information, GovPayNet cannot ensure or warrant the security of any information you transmit to us, and you do so at your own risk.

## CONTACTING Government Payment Service, Inc.

If you have any questions about this privacy policy, the practices of this site, or your dealings with Government Payment Service, Inc., contact us at the following address:

Privacy Policy Questions  
Government Payment Service, Inc.  
7102 Lakeview Parkway West Drive  
Indianapolis, IN 46268  
[info@GovPayNet.com](mailto:info@GovPayNet.com)

Government Payment Service, Inc. will post any changes to the Privacy Policy online on or before the effective date of such changes.

